

Return Policy for BHRFOUNDATION

At Benjamin Hugh Ryan Foundation (BHRFOUNDATION), we are committed to offering high-quality products that support our mission. We understand that sometimes, a product may not meet your expectations. Here's our policy to help ensure we can address any issues as effectively as possible.

Time Frame for Returns:

- **Items can be returned within 30 days of receipt.** To be eligible for a return, your item must be unused, in the same condition that you received it, and in its original packaging.

Return Process:

- **Contact Us:** Before sending your item back, please contact us at info@bhrfoundation.com with your order number and the reason for the return. We will provide you with instructions and a return authorization number.
- **Prepare Your Package:** Include your original receipt and write the return authorization number on the outside of your package.
- **Ship Your Return:** Send your package using a traceable and insured shipping method. Return shipping costs are the responsibility of the customer, except in cases of defective or incorrect items.
- **Receive Your Refund:** Once we receive and inspect your returned item(s), we will notify you of the approval or rejection of your refund. If approved, your refund will be processed, and a credit will automatically be applied to your original method of payment within a certain amount of days.

Defective or Incorrect Items:

If you receive a defective or incorrect item, please contact us immediately so we can resolve the issue. We will cover all shipping costs for returns of defective or incorrect items.

Exchanges:

We only replace items if they are defective or damaged. If you need to exchange an item for the same item, send us an email at info@bhrfoundation.com and follow the return process outlined above.



Support:

For any questions or concerns regarding your return, please contact us at [**info@bhrfoundation.com**](mailto:info@bhrfoundation.com). We are here to support you.

Thank you for supporting BENJAMIN HUGH RYAN FOUNDATION. Your purchase helps us continue our mission and make a difference.
